

**Southwest Power Pool
SETTLEMENT USER GROUP MEETING
Thursday, November 18, 2010
Conference Call
1:00 p.m. – 3:00 p.m.**

- A G E N D A -

1. Call Meeting to Order (1:00 pm).....Bill Olson
 - Introductions
2. Minutes Approval September 8, 2010 (1:05 pm).....Bill Olson

Current Settlements

3. Dispute Metrics (1:10 pm).....Shane Hill
4. Customer Care Program (1:25 pm).....Dana Boyer
5. Transmission Settlement Disputes (1:30 pm).....Ryan Gay

Integrated Marketplace

6. Credit Policy (1:40 pm)
 - FERC NOPR.....Tom Fritsche
 - Integrated Marketplace challenges..... Ken Donald
7. BREAK (5 minutes around 2:00 pm)
8. Settlement Statements (2:05 pm)
 - .xml prototypes..... Ken Donald
 - EQR transactions..... Ken Donald
9. Metering Process (2:15 pm).....John Luallen
10. Charge Type training schedule (2:30 pm).....Ken Donald
11. Midterm Exam (2:35 pm).....Ken Donald / John Luallen
12. Next meetings (2:55 pm).....Philip Bruich
 - December call
 - February / June meetings
 - October User Conference
13. Adjourn Meeting (3:00 pm).....Bill Olson