

**Southwest Power Pool
SETTLEMENT USER GROUP
Minutes
Conference Call
November 18, 2010**

Call to Order

Bill Olson called the meeting to order of the Settlement User Group (SUG) at 01:00pm on November 18, 2010, and welcomed everyone to the meeting. Attending the meeting were Bill Olson(Xcel), Philip Bruich(SPP), Ken Donald(Utilicast), Tony Alexander(SPP), Josh Davis(SPP), Kim Farris(SPP), John Luallen(SPP), Athur Sabb(SPP), Dana Boyer(SPP), Ryan Gay(SPP), Shane Hill(SPP), Tom Fritsche(SPP), Sean Liechty(AcesPowerMkt), Melie Vincent(AcesPowerMkt), Danielle Strain(AECI), Chris Werner(AEP), Doug Clark(AEP), Mary Kay Shimman(AEP), Rhonda Robinson(CALP), Stacy Martin(CALP), Kristy Tackett(EDE), Kari Hollandsworth(GSEC), Steve Haun(LES), Jon Sunneberg(NPPD), Tom Sobotka(NPPD), Jill Jones(NMPP), Joel Lee(NPPD), Will Amos(OGE), Michael Baird(PSI Software), Tony Delacluyse(PCI), Deepa(PCI), Sandy Skipton(SECI), Ron Chartier(SECI), Stephen Espey(TEA), MaryJo Montoya(Xcel), Kathy Shuerger(Xcel), Chelsey Cairns(Westar), Curt Dedonder(Westar), Joshua Kirby(WFEC), Susan Quinn(Westar), Mandi Howell(WFEC).

Minutes Approval

Minutes were reviewed and approved for the September 8, 2010 meeting.

Dispute Metrics– Shane Hill (SPP) presented a monthly summary of dispute activity for the EIS market for the month of October. The summary is currently provided to the SPP BOD as part of metrics reporting. A request was made to provide additional breakdown by charge type.

Customer Care Program- Dana Boyer (SPP) presented an overview of the Customer Care Program recently implemented by the SPP Settlements department. This will provide greater response time to customers by having a market and transmission analyst supporting each customer. Although this will require a couple of years to have each team of two analysts well versed on all settlement issues, the long term benefit will be increased customer focus and more effective resolution of settlement issues. Dana also presented this topic at the Fall Settlement User Conference.

Transmission Settlement Disputes - Ryan Gay (SPP) presented a process to formalize disputes for transmission settlement issues. The new process provides the structure for customers to file transmission related disputes through the portal, similar to the EIS Market dispute process.

Credit Policy - Tom Fritsche (SPP) described the recent FERC issuance of credit reform rules for organized electric markets. This includes shortening billing cycles, reducing unsecured credit limits, invoking material adverse change and a two-day cure period. This will have a significant impact on the Integrated Marketplace. Recommendation was made and accepted to coordinate a joint discussion with a smaller group of select volunteer representatives from the Credit Practices Working Group and Settlement User Group. The SUG representatives are Bill Olson

Settlement Output – Ken Donald (Utilicast) presented a discussion for settlement output prototypes in the Integrated Marketplace. These examples included settlement statements, 5 minute/hourly/daily billing determinant reports, EQR reporting, invoice, credit exposure and other analytical reports.

Bill Olson(Xcel) and Ken Donald will develop a business practices document for EQR reporting /charge type mapping examples utilized in other RTO markets.

Metering Process – John Luallen (SPP) presented examples illustrating the calculation of billable meter data based upon the calibration treatment of transmission losses and residual load within settlement areas.

Charge Type Training – Ken Donald provided a status update on training for the Integrated Marketplace. Materials posted for the SUG include detail beyond Appendix F in the protocols. They also leverage the Settlement Example Workbook to serve as a live calculation guide. Training has been delivered for DA & RT Energy, DA & RT OR procurement, DA OR Cost Allocation and TCR/ARR charge types.

The remaining training will be delivered in 2011 including DA & RT Make Whole Payment & Cost Allocation, DA & RT rebates of over-collected losses and miscellaneous charge types.

The mid-term exams will be covered in the next SUG teleconference. All are encouraged to review these exams in advance.

Future SUG Meetings

Next SUG teleconference:

Teleconference/Webconference Thursday, December 16 2:30pm – 4:30pm Central

Please register online at the SPP corporate website.

The 2011 Fall Settlement User Conference will be held again in Little Rock at the AECC offices in October. Exact dates will be determined in the third quarter.

There will be face-to-face one day Marketplace training sessions in Dallas or Kansas City in February and June 2011. The date for the February event will be announced at the December 16 conference call.

Adjourn Meeting

With no further business, Bill thanked everyone for participating and adjourned the call at 3:05pm.

Respectfully submitted,

Philip Bruich
Secretary