

**Southwest Power Pool, Inc.
OPERATIONS TRAINING WORKING GROUP**

Teleconference
March 4, 2012

• **AGENDA** •

1:30 – 3:00 p.m. CST

Register here for this meeting:

http://www.spp.org/event_register2.asp?oID=4589

1. Call to Order and Approval of Agenda..... Shannon Bolan
2. Approval of 2/4/2013 Meeting Minutes Shannon Bolan
3. Review of Previous Action Items Leslie Sink

Action Item	Date Originated	Owner	Status	Comments
Can an individual sit on more than one working group	2/4/2013	Leslie Sink	Completed	Yes
DTS Discrepancy and Progress Reports	10/26/2012	John Gunter Katie and Ryan	Completed/ ongoing	Follow up on discrepancy reports and chart progress to updates
Current snapshot of production model	11/19/2012	John Gunter Katie and Ryan	Completed	New DTS model was used in the last drill. Katie and Ryan are working on a few kinks before the next drill in April
OTWG open membership and Chair position	2/4/2013	Leslie Sink	In progress	Send information to MOPC representatives indicating OTWG representation
Scott Labit's Nomination	2/4/2013	Leslie Sink	Completed	Nick Brown approved Scott's membership

4. 2013 SOCs Update John Gunter
5. DTS Update..... Ryan and/or Katie
6. 2013 Registration Update/Waitlists Jane Martin

7. Integrated Marketplace Training Becky Gifford/Michael Daly
8. 2012 Customer Satisfaction Surveys Margaret Adams
9. 2012 Stakeholder Satisfaction Survey Leslie Sink
10. Lessons Learned from Audits. All
11. Other Items..... All
12. Summary of New Action Items Leslie Sink
13. Future Meetings
 March 21, 2013 Face to Face (Little Rock)
 1:00 – 5:00 p.m. CST
 Register here: http://www.spp.org/event_register2.asp?oID=4590
14. Adjournment Shannon Bolan