

Southwest Power Pool, Inc.
OPERATIONS TRAINING WORKING GROUP

Little Rock Face- to-Face
March 21, 2013

• AGENDA •

1:00 – 5:00

Register here for this meeting:

http://www.spp.org/event_register2.asp?oID=4549

1. Call to Order and Approval of Agenda Shannon Bolan
2. Approval of 3/4/2013 Meeting Minutes..... Shannon Bolan
3. Little Rock SOCs Update John Gunter
4. Strategic Planning 2014 -2016..... Jim Gunnell
 - a. Review OTWG mission and SPP Customer Training vision
 - b. Discuss feedback of Customer Training, Stakeholders and Working Group Satisfaction Surveys
 - c. Brainstorming and planning
5. Other Items..... All
 - a. Vote for recommendation of open seats All
 - b. Vote for recommendation of new Chair..... All
6. Summary of New Action Items..... Leslie Sink
7. Future Meetings
8. April 8, 2012 Teleconference
9. 1:30 – 3:00 p.m. CST
10. Register here: http://www.spp.org/event_register2.asp?oID=4591

11. Adjournment Shannon Bolan