

SPP COM process

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COM-001-2

- **Old Version – provide diverse and redundant comm resources**
- **New version – actually designate your Alternate method**
- **Old Version – did not include specific Requirements for the DP and GOP**
- **New Version – DP and GOP just have to document the comm channels that most likely already exist**
- **Old Version – vague testing/monitoring requirements.**
- **New Version – test the designated Alternate at least monthly**
- **Old Version – vague requirements to deal with communication problems**
- **New Version – adds time requirements for dealing with the problems**

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- **Interpretation of Standard**
 - Each entity identifies their alternate capability independently from remote entity alternate capabilities.
 - Based on dial-out alternate capability
 - Best practice – SPP has noted alternate capabilities (phone numbers) within our updated procedures, for adjacent RCs and 1st tier BAs
 - BA interpersonal communication process with the Distribution Provider (DP) is through the member TOPs with no direct path to the DP
 - OATT attachment AN
 - Testing does not include testing to remote end's alternate capability

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- **SPP RC/BA application of Standard**
 - Primary capability will be the VOIP system
 - “Alternate” capability will be desk cell phones primarily used for back-up communications and for evacuation situations.
 - “Alternate” capability shall also include the satellite phone as necessary
 - Not as effective for “interpersonal” communication, but acceptable as an alternate .
 - SPP Operations Communication procedure updated to reflect testing and notification requirements.
 - Satellite phone is tested weekly
 - Desk cell phones will be internally tested weekly

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- **SPP and Member comments to date**
 - SPP TOPs indicate a mixture of cell phone, Plain old Telephone (POTS, subscriber loop, etc), and satellite phones as their “alternate” capability.

Are there any
questions?