



Customer Training



WEST RC: 2022 Course Catalog

Customer Training Department
2022 Training Catalog
1/1/22

Introduction

Note: You must have an account in the SPP Learning Center in order to register. Links to create an account can be found on the sign-in page.

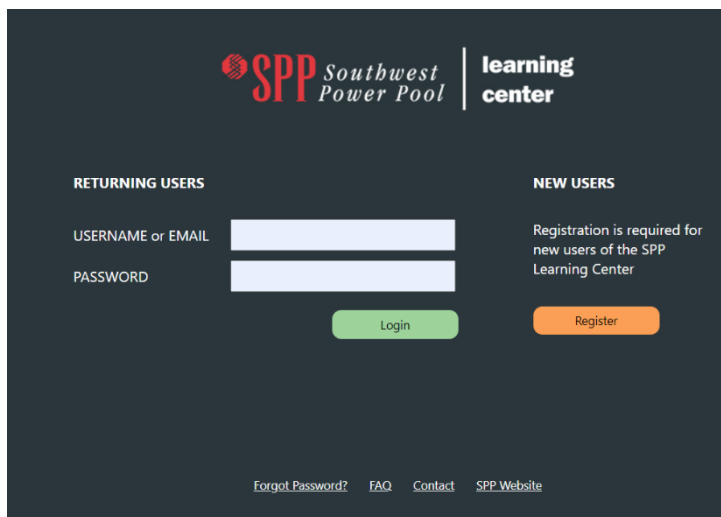
This document is owned and maintained by the SPP Customer Training department. It is a living document and will be updated as new courses and materials become available. Please email questions or comments to Customer Training training@spp.org.

This document contains a the schedule of SPP Customer Training's West RC training offerings for 2022.

SPP Learning Center (LMS) Registration Information

Learners will use the SPP Learning Center (LMS) to search and register for all training.

First-time visitors to the LMS must create an account to gain access.



The screenshot shows the SPP Learning Center login and registration interface. At the top left is the SPP Southwest Power Pool logo. To the right is the text 'learning center'. Below the logo, there are two columns: 'RETURNING USERS' and 'NEW USERS'. Under 'RETURNING USERS', there are input fields for 'USERNAME or EMAIL' and 'PASSWORD', followed by a green 'Login' button. Under 'NEW USERS', there is a message: 'Registration is required for new users of the SPP Learning Center' and an orange 'Register' button. At the bottom, there are links for 'Forgot Password?', 'FAQ', 'Contact', and 'SPP Website'.

Creating an Account in the SPP LMS

- Go to spp.csod.com and click the appropriate link:
 - Member Registration - Employees of [SPP Member companies](#)
 - (For a list of SPP Member companies, go to the Member page of SPP.org.)
 - Non-Member Registration - Employees of non-member companies (this includes Market Participants, Registered Entities who are not SPP Members, etc.)
 - Once you have created an account, log into the LMS.

Contact LMS@spp.org with any questions.

Course Descriptions

Power System Restoration Drill

SPP's Power System Restoration Drills are designed to provide participating entities an opportunity to practice the implementation of their system restoration plans including the assessment, coordination and communication necessary for power system restoration. Drills will be conducted virtually, enabling entities to participate from their own facility. SPP's Dispatcher Training Simulator (DTS) will be available through remote access. The drills will emphasize the application of NERC Standards, SPP Criteria and industry principles and guidelines related to system restoration. Facilitators, or their proxy, must be registered and present to assess each participant's performance in the simulation activity.

This is an intermediate level training session that will require participants have an existing knowledge of NERC Standards, SPP Criteria and industry principles and guidelines related to power system restoration. We strongly recommend learners planning to participate in a system restoration drill first complete SPP's Restoration Principles Self-Study virtual training or other comparable restoration-focused training.

Other Details

NERC ILA Number: **SPP_025_PSRD_WI_2022** (*Pending approval*) NERC ILA is recognized by the North American Electric Reliability Corporation as an approved learning activity for which NERC CE hours can be awarded, and that Southwest Power Pool adheres to NERC Continuing Education Program Criteria.

Estimated NERC CE Hour Breakdown: Totals: 8 Op Topics hrs. 8 Standards hrs. 7 Sim hrs.
No partial credit available.

Event Contact: [Greg Reed](#) – 501-482-2463

2022 Dates:	February 1	February 15	March 1
	February 8	February 25	March 8

West RC Cycle Training

SPP's West RC Cycle Training consists of an eight-hour training session that will focus on such topic areas the role of the BA and sub-BA, the December 2020 Open Loop event, various communication protocols, congestion management of Path 30 and 31, recent changes to outage coordination in the SPP footprint, and extreme weather preparation.

This is intermediate level training and will focus on operations in SPP's West RC footprint.

Course Fee for Non-members:

West RC Cycle Training - (8 hours) – \$360/per entity (\$45/Continuing Education Hour)

All payments are made through the SPP Learning Center (LMS). SPP does not invoice, but accepts all major credit cards for payment. **Course Fee applies to entities that are not part of the RTO West Services.**

Other Details

NERC ILA ID: SPP_025_WRCT_VILT_2022 (Pending approval) is recognized by the North American Electric Reliability Corporation as an approved learning activity for which NERC CE hours can be awarded, and Southwest Power Pool adheres to NERC Continuing Education Program Criteria.

Estimated NERC CE Hours Breakdown:

Totals: 8 Operating Topics hrs. No Partial Credit will be awarded.

Event Contact: [John Gunter](#) – 501-688-2526

[Return to schedule](#)

2022 Delivery Dates: (0800 – 1700 CPT)

January 31

February 14

February 28

February 7

February 24

March 7