

**SOUTHWEST POWER POOL  
OPERATIONS TRAINING USER FORUM MEETING**

**JULY 25, 2023  
Virtual Meeting (Webex)**

**SUMMARY OF MOTIONS AND ACTION ITEMS**

1. Send additional inertia questions for Kelly to discuss with the group at the October OTUF meeting.

**SOUTHWEST POWER POOL**  
**OPERATIONS TRAINING USER FORUM MEETING**  
**JULY 25, 2023**  
**Virtual Meeting (WebEx)**

## **MINUTES**

### **AGENDA ITEM 1 – CALL TO ORDER**

Derek Stafford, (GRDA) chair, called the meeting to order at 9:04 a.m. CT.

### **AGENDA ITEM 2 – STATEMENTS**

Amy Casavechia (SPP) read the introductory language from the Chair/Staff Secretary training, and the anti-trust notice. In lieu of checking attendance, all attendees were listed as present that could be identified from the WebEX participant list and in room attendance. ([See Attachment 1](#))

### **AGENDA ITEM 3 – CONSENT AGENDA**

Derek Stafford presented the consent agenda that included the July 25 meeting agenda as well as the minutes from the April 24 meeting.

### **AGENDA ITEM 4 – REVIEW OF PREVIOUS ACTION ITEMS**

Amy Casavechia reported one (1) previous action item has been completed for a presentation on Inertia to be delivered at the current meeting.

### **AGENDA ITEM 5 – AMP IT UP: WHATS’S NEW IN Q3 -ADOBE CONNECT**

Mary Muldrow shared a presentation on the new training platform, Adobe CONNECT, which is replacing the Jigsaw platform previously used by Stakeholder Training. Its debut is August 8 and 9 for the REOPS class and will be then be used for the remaining virtual training sessions and drills in 2023. A brief look at the functionality and engagement activities was provided and an overview of what users can anticipate. Links to Whitelist information and Diagnostic Testing was also provided in the meeting materials to test connectivity to the platform. Two test sessions have been setup and sent to all training contacts and the OTUF Exploder list to ensure attendees can connect to the platform prior to actual training.

## OPERATIONS TRAINING USER FORUM MINUTES JULY 25, 2023

### AGENDA ITEM 6 – MARKETS TRAINING UPDATE

John Gunter (SPP) mentioned that virtual training on the Uncertainty Product is now available as a self-study and available in the SPP Learning Center.

For the remainder of 2023, there are three instructor-led deliveries being held in Little Rock and registration is now open. These courses are:

Lighting the Way: Integrated Marketplace Fundamental on October 2 -3 (no CEHs)  
Marketplace Symposium on October 4-5  
Blurring the Lines: Markets and Reliability on October 24-25 (CEHs available)

Additional training on the horizon includes:

1. RR382 Multi-Day Minimum Run Time. This enhancement goes live on 10/1/2023. Materials and a training overview are available in the kickoff materials posted on spp.org. A self-study will be also available prior to the 10/1 implementation date.
2. Several Settlements eLearning courses will be updated for the Settlements UI Technology Upgrade to be in production in Q4 of this year.
3. RR504 Improved Economic Incentive of Regulation Mileage scheduled for Q2 of 2024.
4. RR533 Dispatch Target Adjustment and Price Correction scheduled for Q2 of 2024.
5. RR561 Multi-Day Reliability Assessment (MDRA) scheduled for Q2 of 2024.
6. RR490 FERC Order 881 schedule for Q3 of 2025.
7. WRR35 – Residual Supply Index is slated for implementation in WEIS for Q1 2024.

In 2024 Markets will essentially have a couple of training weeks which will include instructor-led deliveries of the Lighting the Way course, followed by Blurring the Lines. The 2024 Symposium will be held in Little Rock in October of 2024 but will not follow Lighting the Way as it has in the past. Virtual training on Manual Commitments is also planned for 2024. More details and specific calendar dates will be share later this year.

## **AGENDA ITEM 7 – 2023 RELIABILITY TRAINING UPDATES**

Jennifer Farley (SPP) shared the remaining reliability training scheduled in 2023, beginning with the Train-the-Trainer next week in Little Rock. There are also three remaining SOC's in August, September and October. Each have a lengthy waitlist, however, currently we are good on proctors.

Mary Muldrow (SPP) provided an update on REOPS which will offer 16 CEHs and six deliveries starting in August and ending in December of this year.

The remaining Restoration Drills for 2023 and CEHs offered was shared by Kelly Blackmer (SPP). Kelly also mentioned planning is currently underway for GridEx. SPP is only participating on the first day and the dates are November 14-15. If you've not indicated your participation, there is still time. Contact Kelly (kblackmer@spp.org) to get on the list.

A lot of work is underway with the DTS. Kelly detailed the changes to the logins being made, and connectivity testing which will be available prior to the drills to ensure all is in working order. If you are involved, watch for an email from Kelly with those training dates and times. A recording will also be available in the SPP Learning Center on the changes being made to the DTS.

A reminder from Jennifer regarding the final Blurring the Lines is October 45 and 25 in Little Rock, which will have CEHs available.

## **AGENDA ITEM 8– ELEARNING UPDATE**

Dwayne Dush (SPP) provided a list of new eLearning courses released since the OTUF met in April. Four new releases and two bug fixes have been implemented. A list of several elearning course were also mentioned and can be found in the meeting materials. Dwayne encouraged everyone to let us know if you encounter any elearning content that is not behaving properly or if you suspect has an issue. Additionally, two courses are under construction with updates for Transmission Settlements, and a new NERC Standards 101 course is also being developed with a release later this year.

## **AGENDA ITEM 9 – 2024 CALENDAR PLANNING**

Leslie Sink (SPP) kicked off the 2024 calendar planning by sharing that SPP has been listening to our stakeholders regarding changes needed to 2024 training, as well as looking at past trends, etc. in making plans for the upcoming year. Changes to anticipate in 2024 include additional CEHs, even for Markets content (where possible) and for topics applicable to Appendix A of the Credential Maintenance manual; an increase in the number of instructor-led trainings in the footprint, and an increase in the number of virtual trainings offered.

Leslie reminded everyone that even though our footprint is growing, all SPP members will still receive all training at no cost. If you are not with an SPP member company or part of a contract service, then there is a charge to attend or take SPP training. That will not change.

**SOC Changes in 2024.** All SOC's will be hosted in the SPP footprint. None will be hosted in Little Rock, which is not in the SPP footprint. To accommodate the increasing numbers on waitlists, all SOC's will have an increased number of seats and all locations are moving to hotels. SOC's will be open for both east and west participants to attend. Topics applicable to both can be facilitated with the entire group, and if separate discussions are needed the group can be separated. Additionally, SOC's will be moved to middle to the week and cut back ½ day, for a total of 2.5 days, to allow travel to and from the location.

**Virtual Training.** There are still many challenges with the technology needed to deliver a virtual/hybrid SOC. This is something that can be addressed again as the technology matures. However, additional virtual training will be brought back so that anyone who cannot attend an SOC or travel, will have a way to attend and receive CEHs.

Derek Stafford asked if hotel blocks will be available. Yes, there will be some, but once gone that is it. SPP will help as needed to identify additional lodging if and when that happens.

Jennifer Farley (SPP) shared a list of all 2024 SOC locations and dates. Each conference will be 2.5 days. Please send any 2024 SOC topics to [jfarley@spp.org](mailto:jfarley@spp.org). An additional 16 hours of virtual training will also be offered in 2024 over a 6 week period and a draft calendar will go out in the coming weeks as well as information about our upcoming SPP Learning Center registration date ("ticketmaster day") in November.

## AGENDA ITEM 10 – TRAINING SPOTLIGHT: INERTIA

Kelly Blackmer (SPP) facilitated a brief presentation on Inertia and its impacts to the industry. The presentation can be found in the meeting materials. The presentation was followed by additional discussion from attendees and Kelly addressed questions asked.

Derek encouraged everyone to submit any ideas for future topics to add to our agenda. You can also reach out to [Derek](#), [Beau](#) or [Amy](#) directly with any suggestions.

## AGENDA ITEM 11 – USER FORUM EFFECTIVENESS SURVEY

The User Forum Effectiveness Survey QR code was displayed for attendees to provide feedback on the effectiveness of this group. Additionally, a link is provided in the meeting materials for April.

## AGENDA ITEM 12 – SUMMARY OF ACTION ITEMS

An action item to take any additional Inertia questions and have Kelly discuss at our October meeting. The list of Action Items can be found [here](#).

## AGENDA ITEM 13 – DISCUSSION OF FUTURE MEETINGS

Proposed dates and times for OTUF's 2024 meetings was included in the meeting materials. Three virtual meetings are planned with tentative topics noted for each.

The next meeting of the OTUF will be virtually on October 16, 2023 from 1:00pm to 4:00pm CT.

## AGENDA ITEM 14 – ADJOURNMENT

Derek Stafford adjourned the meeting at 11:03 a.m. CT.

Respectfully Submitted,

Amy Casavechia  
Staff Secretary

Attachment1—Meeting Attendance Record

## Attachment1 – Meeting Attendance Record

First Name	Last Name	Company
Kevin	Ballany	Arkansas Electric Cooperative Corporation (AECC)
Jeremy	Benson	Omaha Public Power District (OPPD)
Kelly	Blackmer	Southwest Power Pool (SPP)
Kim	Burnside	Southwest Power Pool (SPP)
Amy	Casavechia	Southwest Power Pool (SPP)
Andy	Cline	Board of Public Utilities (BPU)
Andy	Connell	Evergy
Joshua	Dickerson	Evergy
Dwayne	Dush	Southwest Power Pool (SPP)
Jennifer	Farley	Southwest Power Pool (SPP)
David	Fusek	American Electric Power (Regulated Generation)
John	Gunter	Southwest Power Pool (SPP)
Jason	Hermanson	Black Hills Energy
Brittany	Hicks	Western Farmers Electric Coop (WFEC)
John	Mason	Independence Power & Light
Mary	Muldrow	Southwest Power Pool (SPP)
Jeremy	Nelson	Tri-State
Staci	Oliver	Oklahoma Municipal Power Authority (OMPA)
Cullen	Reid	City Utilities
Mike	Schultz	Colorado Springs Utilities (CPU)
Leslie	Sink	Southwest Power Pool (SPP)
Derek	Stafford	Grand River Dam Authority (GRDA)
Steve	Tegtmeier	Lincoln Electric System (LES)
Angie	Trummer	Lincoln Electric System (LES)
Bronson	Turley	OGE

**SOUTHWEST POWER POOL, INC.  
Operations Training User Forum**

**Action Items Status Report**

ACTION ITEM	DATE ORIGINATED	STATUS	COMMENTS
1. Amy Casavechia to share with OTUF any changes to Customer Training Program based on feedback from 2021 End of Year Survey.	2/24/2022	Complete	
2. John Gunter to send an email to Drill participants to determine if they will be attending in-person or virtually at their organizations.	2/24/2022	Complete	
3. Leslie Sink to send an email to OTUF requesting host locations for 2023 System Operations Conferences.	4/25/2022	Complete	
4. Jennifer Farley to solicit topic ideas via email for 2023 System Operations Conference topics.	4/25/2022	Complete	
5. Amy Casavechia to submit OTUF Chair recommendation to Corporate Governance Committee (CGC) and report back to OTUF on status.	10/17/2022	Complete	
6. Kelly Blackmer to schedule a meeting with SPP Training Contacts for DTS upgrade discussion.	10/17/2022	Complete	



ACTION ITEM	DATE ORIGINATED	STATUS	COMMENTS
7. Jennifer Farley requested anyone interested in piloting self-study modules email her at jfarley@spp.org.	10/17/2022	Complete	
8. Jennifer Farley to follow-up on whether SPP will schedule walkthrough of 2023 SOC materials.	2/21/2023	Completed	There won't be a walkthrough of 2023 SOC materials.
9. The topic of inertia will be presented as an educational session for the July OTUF meeting. Derek and Beau to identify a speaker.	4/24/2023	Completed	To be delivered at July mtg.
10. Send additional inertia questions for Kelly to discuss with the group at the October OTUF meeting. Amy	7/25/2023	In Progress	